

Kanopeo GmbH
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At KANOPEO, safety is our number one priority.

Since 06.03.2019, KANOPEO has been ISO 9001:2015 certified.

This certification has helped us improve our development, production, inspection, information, and follow-up processes.

These technical bulletins allow you to easily access information produced by KANOPEO. They always come with detailed technical support.

WHO IS CONCERNED?

- Park operators and managers
 - Technicians responsible for the inspection and maintenance of PPE in an AHA (Adventure High Ropes Park)
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SAFEROLLER®

X	LIFELINE (CBS)
	PPE*
	ACCESSORIES

*PPE: Personal Protective Equipment

PRIORITY LEVEL

		Priority Action Required
	1	Critical safety issue. Must be corrected immediately. Stop usage until inspection/modification
	2	Must be corrected as soon as possible
X	3	No immediate danger, but requires special attention or monitoring; potential long-term risk
	4	KANOPEO recommendation for improvement
	5	Information

Is retroaction principle applied?*

Yes	X No
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*A retroaction application requires the installation to comply with the latest version of the manual.

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SUBJECT:

Following feedback from a park builder and parks operator, it has been reported that pulley exit forcing at the bifurcation may occur under specific conditions.
Taking our clients' feedback seriously and proactively, we are sharing here the inspection and correction measures.

This complements KANOPEO technical manuals available on JDOC.com:

10. SAFEROLLER 2 ASSEMBLY CBS HANDBOOK 2025 V4.6

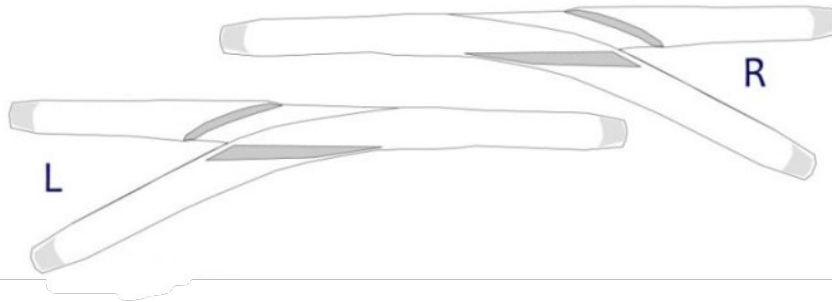
21. SAFEROLLER PPE TROLLEY TYPE 3 2025 V3.6

20. SAFEROLLER PPE TROLLEY TYPE 2 2020

PRODUCTS CONCERNED

SAFEROLLER BIFURCATIONS

- SR2 – BIFURCATION RIGHT – SAFE0300413
- SR2 – BIFURCATION LEFT – SAFE0300414



PULLEYS

All pulleys used in conjunction with bifurcations.

PROCEDURE

What:

- Identify potential wear on SAFEROLLER bifurcations.
- Check for the presence of pads on pulleys of version type #3.2.
- Assess the risk of pulley exit, regardless of version.

What are we looking for?

Avoiding the risk of unintended SAFEROLLER pulley exit during manipulation at the bifurcation.

How:

	<p>HIGH DANGER FORT DANGER HOCH GEFAHR</p>		<p>IF ≥ 8.20 mm = PADS</p>
<p>Typ 3.2</p>		<p>CHECK PRESENCE OF THE PADS (3 mm THICK)</p> <p>ART. # SAFE5300904</p>	<p>IF YOU CAN EXTRACT THE TROLLEY DESPITE THE PRESENCE OF THE PADS THEN CLOSE THE TRAIL UNTIL EXCHANGE OF THE BIFURCATION</p>
<p>Typ 3.1</p>		<p>ORDER FREE(*) - 2 mm PADS BY KANOPEO</p> <p>ART. # SAFE1298</p> <p>(*) FREIGHT NOT INCLUDE</p>	<p>IF YOU CAN EXTRACT THE TROLLEY DESPITE THE PRESENCE OF THE PADS THEN CLOSE THE TRAIL UNTIL EXCHANGE OF THE BIFURCATION</p>
<p>Typ 2</p>	<p>IF YOU CAN EXTRACT THE TROLLEY THEN CLOSE THE TRAIL UNTIL EXCHANGE OF THE BIFURCATION</p>		
<p>Typ 1</p>	<p>NOTICE THAT THIS TYPE OF TROLLEY SHOULD NO MORE BE USED !</p> <p>IF YOU CAN EXTRACT THE TROLLEY THEN CLOSE THE TRAIL UNTIL EXCHANGE OF THE BIFURCATION – ORDER NEW TROLLEYS !</p>		

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Inspect the pulley groove width.
If the groove width exceeds **8.20 mm**,
then **pads** must be installed.



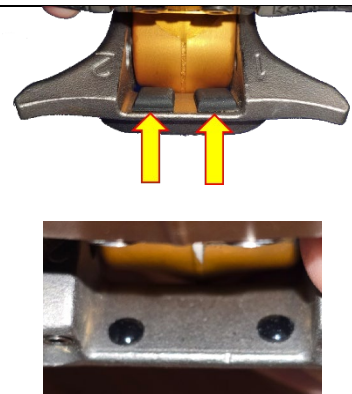
Important:

If you still wish to perform an extraction test, do not forget to be securely attached to the lifeline by a means **other than** the pulley you are testing!

Installing the closing stops does **not necessarily** reduce the groove width below 8.20 mm, but unless the bifurcation is significantly worn, it should prevent pulley exit.

Regularly check for the presence of the pads.

Install the pads approx. 2 mm below the edge of the closure. Clean with acetone before installation.



In case of doubt:

Contact the KANOPEO team with a photo illustration.
Send an email to: info@kanopeo.com