

RGPD

Dear customers, dear friends,

Since 25 May 2018 came into force the European General Regulation on the Protection of Personal Data (RGPD).

Kanopeo GmbH takes these new measures seriously because the protection of your data is important to us. That's why we want to inform you about how we process your data.

What data do we use when you use our services?

When you visit our website www.kanopeo.com no nominative data is taken. If you contact us by email or phone, we keep some of your data mainly: your first names, names, e-mail addresses and phone numbers.

If you are a customer, you must provide us with other information necessary to send the goods, such as your VAT number.

We confirm that these data are confidential and are in no way transmitted to third parties with the notable exception of transport companies or customs and other mandatory and official administrations.

Why are we processing this data?

To contact you, to inform you about your order or to communicate our news through our newsletters.

What if you do not agree?

You can unsubscribe from our newsletter by clicking on the unsubscribe link at the bottom of each newsletter.

If you want your data to be rectified or deleted from our system, you can request it at any time by e-mail only at office@kanopeo.com

The right to complete erasure is however not possible unless you no longer own an EPI / LVC product sold by Kanopeo GmbH. For reasons of safety and alert, we must be able to contact you, even after the warranty period has passed.

You will find our privacy policy on our site by clicking [here](#).

We look forward to seeing you soon on our Saferoller or Speedrunner lifelines.

The Kanopeo team

ARTICLE 1 - GENERAL PRINCIPLES

1.1 KANOPEO GMBH with the registered office at the following address: Reichensteinerstrasse 16 - CH 4053 Basel, the website www.kanopeo.com (hereinafter the "Site") and the satellite sites such as www.saferoller.com , www.speedrunner.com or others.

1.2 All personal data that we collect (hereinafter the "Data") will be processed in accordance with the European regulations applicable to the protection of personal data, in particular Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and the free movement of such data and repealing Directive 95/46 / EC (General Data Protection Regulation, GDPR), The Directive 2002/58 / EC, modified by the Directive 2009/136 / EC and the law of June 13, 2005 called " Law on electronic communications "modified by the law of July 10, 2012.

1.3 You are invited to carefully read this Privacy Policy (hereinafter the "Charter") and to read its contents.

ARTICLE 2: SCOPE

2.1 The Charter describes the measures taken for the exploitation and management of your Data when using the Site and your rights as a user of the Site as well as as a Kanopeo customer and the relative information to you and your company as part of an offer and / or sale of equipment.

2.2 The Charter applies to all services offered by KANOPEO GMBH.

ARTICLE 3: DATA THAT MAY BE COLLECTED

3.1 When you visit our Site, we may collect information (including Data) in several ways:

3.1.1 Data provided by users. We collect the Data you provide on the Site for the purpose of enabling KANOPEO GMBH and its Partners to process your purchases, subscriptions to newsletters or download documentation.

3.1.2 Information collected through technological tools. When you browse our Site, our computer systems may collect passive data such as your Internet Protocol (IP) address or the type of your browser. We also use Cookies to collect information about the date and time of your visit or the areas of the Site you visited.

3.2 By visiting our Site or providing your Data, you consent to and authorize the collection and processing of your Data as described in the Charter. If you do not consent to or can not authorize the collection or processing of your Data as described in this Policy, do not use the Site or contact us.

3.3 You have the right to withdraw your consent at any time by contacting KANOPEO GMBH at the following address: Kanopeo GmbH, Reichensteinerstrasse 16 - CH 4053 Basel or by email at the following address: office@kanopeo.com

ARTICLE 4: FINALITY OF DATA PROCESSING

4.1 The Data we collect is used to process the execution and monitoring of your project, your orders and the resulting services. They also serve to improve the services we offer by informing you about your interests in the features, performance and support of our services.

4.2 We may use the Data collected ourselves or via various media for the purpose of promotional, commercial or information communication. In this context, to allow you to better use the Site and keep you informed of our news and our best offers of the moment, we can offer you free newsletters. Unless you object, if you have used the services of Kanopeo GmbH, we may send you information electronically concerning the use of the Site, our newsletters and our promotional offers.

4.3 We may also use this Data to conduct studies to improve our services.

4.4 We may disclose your Data if it is necessary to (a) comply with applicable laws or comply with any order or injunction issued by the Courts, or (b) protect and defend our rights or those of users of the site.

4.5 We may send your Data to our Direct Marketing Partners by e-mail if you choose to receive our promotional communications. In any case, we will take all reasonable steps to ensure that such companies comply with this Charter. Our policy is to prohibit such companies from using your Data for any purpose other than providing the products and / or services specifically requested by Kanopeo GmbH.

4.6 We will also have to transmit your Data to our transport partners or the administration such as the customs services in order to ensure the services rendered.

4.7 We may "anonymize" the Data by removing personally identifiable elements such as name, GSM number, address and email address, and aggregate the data for use in the context of research studies. market or for other professional purposes. We may then be required to disclose this anonymous information to third parties.

4.8 Except as described in this section, we do not permit the sale or transfer of Data to third parties without your approval.

ARTICLE 5: RIGHT OF OPPOSITION

5.1 You have the right to object to the processing of your Data and to their use for purposes of prospecting, including commercial. This right can be exercised by sending a letter to the KANOPEO GMBH headquarters or by email to the following address: office@kanopeo.com

5.2 To unsubscribe to our newsletters, you may exercise the right of objection by clicking on the unsubscribe link at the bottom of each of our newsletters. Unsubscribe requests are only effective if a message confirms it. If this is not the case, you can exercise the right of opposition as described in Article 6.1 of this Charter.

ARTICLE 6: RIGHT OF ACCESS, CORRECTION, DELETION AND LIMITATION OF TREATMENT

6.1 You have a right of access, rectification, erasure and limitation of the processing of the Data which concerns you, in accordance with articles 15, 16, 17 and 18 of the RGPD.

6.2. The complete erasure of your data will only be possible if you are not or more the owner of EPI or LVC marketed by Kanopeo GmbH. This restriction is made necessary by our obligation of alert in case of problem or change of legislation.

6.2. These rights can be exercised by sending a letter to the KANOPEO GMBH headquarters or by email at the following address: office@kanopeo.com

6.3 Before responding to a request to this effect, we may invite you to identify yourself.

ARTICLE 7: RIGHT OF PORTABILITY

7.1. You also have the right to receive the Data which concerns you and which you have provided to KANOPEO GMBH in a structured, commonly used and machine readable format and the right to transmit them to another controller when the processing of such Data is performed using automated methods.

ARTICLE 8: COOKIES

8.1 Cookies are data sent to your device from your browser when you visit the Site and which include a unique identification number. Cookies simplify access to the Site and navigation and increase the speed and efficiency of use of the latter. They can also be used to personalize the Site according to your personal preferences. Cookies are also used to analyze the use of the Site.

8.2. KANOPEO GMBH informs you of the types of cookies used on the Site:

- Analytics cookies (Google Analytics, Facebook, etc.)

Session cookies are used to facilitate your use of the Site by storing certain data about you (preference regarding the language of the site or partial location).

In accordance with the law of June 13, 2005 relating to electronic communications, these cookies do not collect any information to personally identify the user and as they are set up strictly for their technical functionality they do not require the express consent of the user. subscriber.

8.3. In accordance with the Electronic Communications Act of 13 June 2005, your agreement is not necessary when the sole purpose of installing a cookie is to allow or facilitate electronic communication or is strictly necessary for the provision of an online service at your express request (session cookies).

8.4. For advertising cookies, your agreement or your refusal is materialized by the configuration of your browser software or by the setting of any other technical means supported by the Site and allowing us to manage your navigation on the Site.

8.5. You may refuse the installation of technical cookies by following the procedures described below depending on your browser software.

- If you are browsing the Internet with the Internet Explorer browser, follow the procedure [here](#)
- If you are browsing the internet with the Mozilla Firefox browser, follow the procedure [here](#)
- If you're browsing the Internet with the Google Chrome browser, follow the steps [here](#)

- If you are browsing the Internet with the Safari browser, follow the procedure here

8.6. KANOPEO GMBH informs you that disabling cookies may affect the optimal navigation and functionality of the Site.

8.7. You always have the option to delete accepted cookies. If you wish to delete cookies, the settings or preferences controlled by these cookies will also be deleted.

ARTICLE 9: SECURITY

In order to ensure the protection of the data collected, we have set up a program for securing the information stored in these systems. In addition, our computer systems have data encryption and software protection.

ARTICLE 10: RETENTION OF DATA

KANOPEO GMBH may retain your Data for a period of 30 days after the cancellation of your registration.

ARTICLE 11: RIGHT OF COMPLAINT

You agree that any dispute, controversy, or claim shall be brought exclusively in the courts of Basel, Switzerland; however, in the event that Kanopeo agrees, in its sole and absolute discretion, to resolve any dispute regarding the present with the Customer in any jurisdiction upon which it would be subject, the applicable law and the provisions of autonomy of the clauses of Article 14 of our Terms and Conditions will apply.